

Peer Review for Vectra Cognito Platform

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"Vectra Cognito Saves Me Tens Of Hours A Week."

Submitted: February 24, 2021

5.0 Overall User Rating[Report Inappropriate Content](#)**Product(s):** Vectra Cognito Platform

Overall Comment:"The deployment and tuning of our Vectra infrastructure has been a collaborative effort with dedicated support from the Professional Services and Support teams. As new staff come on board Vectra went above and beyond to help us develop our knowledge of the platform and provided us the skills to become self sufficient monitoring our NDR and less reliant on other business functions to complete analysis and investigations. When we have had to refer to their support teams for advice and guidance they are always professional and informative. We have a brilliant relationship with our account manager who is constantly engaged with us to ensure they are doing the most they can to provide us a quality service."

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Lessons Learned

What do you like most about the product or service?

Vectra for us provides not just raw but enriched data which allows us to review and understand alerts in detail cutting down investigations by days and hours to minutes. If you are already a customer and don't use their recall plugin its certainly worth looking into. I'm not sure if this is standard for all customers but we undertake quarterly service and tuning reviews with Vectra support to ensure our environment is tuned as accurately as possible.

What do you dislike most about the product or service?

To use this product effectively you need to have either a reliable CMDB or a good understanding of how your

Reviewer Profile

Cyber Security Analyst**Industry:**

Retail

Role:

Security and Risk Management

Firm Size:

250M - 500M USD

Implementation Strategy:

Don't know

Review Source

Invited by Vendor (direct, user community)

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companies network is designed especially when undertaking tuning activities. If tuning is not undertaken you will have a very noisy environment which is impractical to monitor. If tuned incorrectly you could miss real indicators of compromise. I strongly recommend working with your account manager and professional services for these activities. If you do not read the change bulletins issues by Vectra you may miss key new features or fail to understand why there are changes to the user interface or reporting.

Please explain the business problems or needs that prompted the purchase of this product or service.

Increased visibility and network security posture

If you could start over, what would your organization do differently?

I was not present when Vectra was initially deployed however as I took over the day to day operations the support and onboarding was second to none.

What one piece of advice would you give other prospective customers?

Consider the recall plugin for further data insights especially if you do not have a SIEM.

Evaluation & Contracting

Why did you purchase this product or service?

Improve compliance & risk management

What were the key factors that drove your decision?

Strong services expertise
Product functionality and performance
Strong consulting partnership
Strong customer focus

Which other vendors did you consider in your evaluation?

Cisco
FireEye
Darktrace

Integration & Deployment

How extensively is this product being used in your organization?

Team/ Individual

When was this product or service deployed at your organization?

2017

How long did your deployment take?

3 - 6 months (<6)

What was your implementation strategy?

Don't know

Service & Support

5.0

Product Capabilities

5.0

Scalability

5.0

Integration

5.0

Customization

5.0

Ease of use

4.0

Additional Context

Deployment architecture

Hybrid Cloud and On-premises

Europe, Middle East and Africa

How long have you used this product or service?

2 years to less than 5 years

How frequently do you use this product?

Daily

What is your role with this product or service? (Select all that apply)

I am a user

I am the administrator

I am on the team that set up, implemented or customized this product