

Peer Review for Vectra Cognito Platform

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"Excellent Product Coupled With Superb Customer Service"

Submitted: February 16, 2021

5.0 Overall User Rating[Report Inappropriate Content](#)**Product(s):** Vectra Cognito Platform

Overall Comment: "We started evaluating Vectra shortly before the Covid-19 pandemic took hold, and lockdowns were enforced. There was no pressure from the guys at Vectra to complete the evaluation, and they actively encouraged us to use the platform to ensure our network was protected while everyone was working from home. The customer service has been absolutely outstanding, and the product is now fully integrated and working really well."

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Lessons Learned

What do you like most about the product or service?

Easy of use, installation and scalability.

What do you dislike most about the product or service?

N/A

Reviewer Profile

Server And Infrastructure SME**Industry:**
Finance**Role:**
Infrastructure and Operations**Firm Size:**
50M - 250M USD**Implementation Strategy:**
Worked with just the vendor

Review Source

Invited by Vendor (direct, user community)

[Learn More](#)

Evaluation & Contracting

5.0

Why did you purchase this product or service?

Other...

Improve Security And Network Visibility

What were the key factors that drove your decision?

Strong services expertise
Product functionality and performance
Product roadmap and future vision
Strong customer focus

Which other vendors did you consider in your evaluation?

Darktrace

Integration & Deployment

5.0

How extensively is this product being used in your organization?

Company-wide

When was this product or service deployed at your organization?

2020

How long did your deployment take?

0 - 3 months (<3)

What was your implementation strategy?

Worked with just the vendor

Service & Support

4.0

Product Capabilities

5.0

Scalability

5.0

Integration

5.0

Customization

5.0

Ease of use

4.0

Additional Context

Deployment architecture

On-premises

Europe, Middle East and Africa

How long have you used this product or service?

1 year to less than 2 years

How frequently do you use this product?

Daily

What is your role with this product or service? (Select all that apply)

I am the administrator

I am on the team that set up, implemented or customized this product

I am a user

I helped select or purchase this product