VECTRA
SECURITY THAT THINKS.®

DATA SHEET

Vectra Implementation Services

Overview

At Vectra®, we understand that implementations differ for each organization and can amount to a lengthy process for complex environments. Vectra Implementation Services takes the complexity out of deploying the Vectra Platform and streamlines onboarding so that you can immediately see attackers in your environment.

With our dedicated team of security, cloud, and network experts available to guide you through the rollout process, you can quickly and easily address any challenges that arise without spending your time trying to figure things out. Whether deploying Vectra Detect™, Vectra Recall™, and Vectra Stream™ implementation services help you begin to experience the value of your investment sooner.

Engage with experts for implementation support and guidance with initial scoping, planning and preparation, physical deployment, installation, and configuration. Once deployed (or integrated with other technologies), experts will work with your IT and Security teams to validate all aspects of setup configuration and ensure a smooth transition to operation, including knowledge transfer assurance.

Service description

Fast Start. Remote implementation of up to 10 physical or virtual devices.

Full Service. Implementation of up to 20 physical or virtual devices and onsite installation and training.

Custom. Implementation and deployment services tailored to address uncommon requirements of an organization.

Vectra Implementation Services

The Vectra Implementation Services team will work closely with your team to deliver the chosen service package.

	Remote Implementation		Custom implementation
	Fast Start	**Full Service**	**Remote and/or onsite** (as scoped)
Architectural diagram	—	✔	✔
Device installation limit	10	20	Custom
Cloud implementation	Custom scoped	Custom scoped	Custom scoped
Entitlements Vectra Detect™, Vectra Recall™, & Vectra Stream™	✔	✔	✔
Traffic analysis (topo)	✔	✔	✔
Essentials training	Remote	Remote	Custom
Physical installation	Vectra remote	Vectra remote	Custom
Triage sessions	1	3	Custom
Integration services	UI only	UI and 1 custom	Custom
Term	< 30 days	< 3 months	Custom

Vectra Implementation Services highlights

Architectural diagram

Following a review session, the implementation services team will provide you with an architectural diagram of your Vectra deployment that is based on a thorough understanding of network topology and traffic flows.

Cloud implementation

Vectra offers visibility into critical cloud infrastructure through the deployment of virtual sensors for hybrid and cloud-native AWS and Microsoft Azure. Vectra virtual sensors securely transmit security-enriched metadata to your Vectra Brain appliance for a seamless and robust experience. Cloud implementation is available as a custom offering due to individual configurations and scope of customer cloud environments.

Vectra Detect, Recall and Stream

The Vectra Implementation Services team will install each licensed product during the overall deployment process – Vectra Detect, Recall and Stream.

Traffic analysis

The Vectra Implementation Services team will perform an analysis of traffic flows to all sensors. This ensures data flow health, heightened appliance performance, and identification of areas for improvement. This analysis is provided in a custom report that includes granularity of metrics for all affected areas.

Essentials training

Remote. Recorded training videos will equip personnel with the fundamentals of the Vectra platform. Upon completion of these sessions, Vectra will schedule a review call to address any questions or comments that your team may have.

Onsite. Onsite personalized training with a Vectra security analyst will provide hands-on and instructor-led material to educate your team about the fundamental skills to fully leverage the Vectra platform in your security operations.

Installation

Remote. Knowledge transfer and online sessions will ensure that your team is well equipped and knowledgeable to complete the physical installation of appliances. This includes assistance with assigning IPs to Vectra sensors and pairing them with the Vectra Brain, as well as performing traffic reviews once traffic is flowing to individual sensors.

Onsite. Optional with the Full Service and Custom packages, the Vectra Implementation Services team will provide onsite assistance with the physical deployment of equipment, IP assignments, and sensor pairing with the Vectra Brain, while ensuring that SPAN/TAP traffic flows are mirroring data as expected.

Triage sessions

Multiple live sessions, customized to your environment and the specific detections and behaviors identified within your host's traffic, will ensure that post-deployment activity and usage of the Vectra platform is efficient and actionable.

Triage report

Triage reports break down your existing active detections and current rules to optimize your Vectra platform experience. This analysis comes with rule improvement suggestions from experienced Vectra cybersecurity experts.

Integration services

Fast Start implementation services include configuration of Vectra UI-based integrations, which provides high-value data enrichment and validation with third-party services such as Active Directory, SIEM, endpoint detection and response, and VMWare vCenter.

The robust API featured in the Vectra platform is available to all customers as part of the Vectra standard platform delivery. If you require extra assistance, the Vectra Implementation Services team can provide custom integrations between the the Vectra platform and other security services in your existing infrastructure.

Service schedule

Fast Start implementations should allow up to 30 days for full deployment.

The Full-Service implementation takes longer due to the complex nature of larger environments and additional requirements. Expect up to 90 days for full deployment.

The Custom implementation gives full flexibility over environment readiness and customer team availability. Vectra can meet your delivery time requirements for any implementation model.

For more information about the Vectra Implementation Services including custom options, please contact us at info@vectra.ai.

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